



Technical Trainer

Who we are

We work at the cutting edge of automation technology. Focussed on the fast-moving entertainment industry, we design and sell premium products that allow designers and artists to express their creativity and push boundaries through the use of eye-catching scenic motion.

As specialists in the live entertainment arena Kinesys products can be found in use in venues and on pop concerts, TV shows, films, and corporate events across six continents and has a reputation for quality, design and service that is second to none.

What you'll be doing

We have a reputation for delivering the highest quality products with advanced functionality and ease of use. Our products allow our operators to do more and do it better.

You will be responsible for harnessing the collective knowledge of our products across the business and training customers, technicians, and operators to use our products to allow venues to be outstanding and audiences to be amazed. In addition to this you will at the forefront of educating the rest of Kinesys and our parent company TAIT in our products, how they work and how they are used.

How you'll do it

- You'll conduct technical training sessions with our customers and employees both at Kinesys and TAIT premises, as well as at customer locations globally.
- You'll create and develop training materials to support the delivery of the training, incorporating different learning styles e.g. presentations, worksheets, practical exercises etc
- You'll develop technical training courses according to the business requirements.
- You'll produce training schedules and classroom agendas.
- You'll schedule training sessions for our customers in an optimal and efficient way.
- You'll liaise with the Operations team to ensure the correct facilities are arranged and that attendees are catered for.
- You'll assess trainees' abilities and issue certificates of satisfactory course completion where appropriate.
- You'll provide takeaway training resources to attendees as well as details of further training courses provided and what's next for Kinesys.
- You'll create a method of gathering and collating feedback from attendees on the overall effectiveness of the training course delivery and content.
- You'll collate data on completed courses, attendees, absences, issues and feedback.
- You'll assist the Customer Support team in line with the business needs, troubleshooting and finding solutions to technical problems that may arise.



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Kinesys, Unit 2 Kempton Gate, Oldfield Road,
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Who you are

- You're a social animal and love talking to people, getting the best out of them and helping them achieve their goals. You can build rapport quickly and have a natural empathy with people.
- You're a very clear and clever communicator. You can see what makes people tick and communicate your message in ways that make the subject come alive.
- You have a talent for taking technical subjects and making them accessible and easy to understand.
- You've got technical zeal and are excited by how things work and the art of the possible.
- You're super organised and are a lover of lists. You know what needs to be done and are skilled at prioritising your workload calmly, even when under pressure.
- You want to impress people and will go the extra mile to make people feel good about the investment they've spent in your training.
- You've got heaps of initiative and enjoy finding solutions to problems.
- You're flexible and are happy to do what's needed for the business.
- You're a quick learner, pick things up quickly and create documentation to harness your knowledge.
- You take part and join in. You understand that you have a voice and enjoy collaborating with others to make things happen.
- You are happy to travel and are comfortable teaching in new locations including in touring or theatrical environments as well as more traditional classroom formats.

Your experience and knowledge

- You've used Kinesys, TAIT or similar automation products in the field.
- Knowledge of various learning styles and how to adapt your training materials to cater to every style is advantageous.
- You have excellent communication skills with an aptitude for speaking to groups.
- You've got a strong working knowledge of Health and Safety best practice, with emphasis on the use of automation equipment.
- You have a working knowledge of Microsoft Office.
- You've got strong general administration skills.
- You've got experience of working with customers to provide great service.
- Proven experience as a technical trainer is advantageous, but not essential.

What you'll get at Kinesys

Competitive salary

Contributory pension scheme

Annual leave, 23 days rising by one day per year of service to 25days (+ Bank Holidays)

Extra guaranteed holiday on Christmas Eve and New Year's Eve (in addition to normal holiday entitlement)



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Flexible working (core hours policy)

Annual £200 Entertainment Fund to spend on concerts, theatre, cinema

Childcare Voucher & Cycle to Work schemes available

Life Insurance and Disability benefits

Onsite gym and parking



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