

## **Vector - How to find the log files**

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When running, Vector will log information in one or more log files. The instructions below show how to locate these files

### **Finding the Log files**

Under the start menu in windows locate the "Kinesys Vector" program group, in this group you will see a link to a folder called "Log Files" click on this to open the log files directory. In this directory you will see files stored with names that begin with "Vector" and "KProtocol" followed by a date and time. This date and time indicates when the log was created. If you are having issues with Vector please email Kinesys all the files for the date when you were having the issue, we need both the logs beginning with the words "Vector" and "KProtocol". Depending on your show setup there may be more than one file beginning with the word "KProtocol", please include all files.

Also include in your email the date and time that the issue occurred so we know which section of the logs to examine.

### **Finding the Show files**

Under the start menu in windows locate the "Kinesys Vector" program group, in this group you will see a link to a folder called "Show Files" click on this to open the show files directory. In this directory you will see your show files.

